NIKOS REIZIS

PERSONAL DETAILS

Date & place of birth: 1972 – Athens

Membership: Economic Chamber of Greece

PROFILE & COMPETENCIES

Summary of main skills and competencies

- o Team leadership
- o Business negotiations
- o International liaising, communications, negotiations and business development
- o Sales management and Sales networks, Market Analysis
- o Project development, implementation and co-ordination
- O Coaching / problem analysis / custom made advice
- Analytical and synthetical, persuasive, flexible, attentive to details, coping with pressure and keeping deadlines
- o Proficient PC user (MS Windows, MS Office, MS Outlook, SAP)

EDUCATION

1994-1995	University of Wales, Cardiff Business School
	M.B.A. (Master in Business Administration)
1990-1994	University of Piraeus, Department of Maritime Studies Ptychion
	in Maritime Studies
1987-1990	3 rd Lyceum of Ilioupolis
	Graduation grade - Excellent

ADDITIONAL TRAINING

2018	"Commercial Vehicles Market and Product Features", Specialized seminars by Project Service. Pontedera, September 20-21
2018	"Digital Skills for Sales", E-Learning Course, Piaggio Global Training
2017	"Design Thinking" Training, Widevalue, Pisa, April 4-5
2013	"Managing Customer Relations", Seminar by PPP, Athens, December 16-17
2008	"Is the customer still king?", Workshop by Achieve Global, Athens Imperial Hotel,
	December 4th
2007	"Channel Sales Excellence", Specialized Sales Seminars by Frost & Sullivan, The
	Margi, Vouliagmeni, November 19-21
2007	Specialized Seminars in Operational Marketing & Consultative Sales by KPMG,
	Piaggio Academy, Metropolitan Hotel, Athens, April 2-4

FOREIGN LANGUAGES

English (Proficiency)
French (Sorbonne II)

WORK EXPERIENCE

2015 - Piaggio Hellas S.A.

Group Sales Director

Head of the Sales Department and commercial operations for all Piaggio Group brands: Piaggio, Vespa, Gilera, Aprilia, Derbi, Moto Guzzi, Commercial Vehicles Responsibilities: sales budget and target achievement, sales planning and commercial activities, commercial policy and price lists, competition analysis, network development and training, corporate business development. <u>Achievements</u>:

- Market share increase from 15,4% in 2015 to 19,2% in 2018
- Successful handling of the 2015 domestic Capital Control crisis, maintaining the fine balance between company financial stability, uninterrupted network operations and company presence in the market.
- Smoothly applied a new market distribution system which required the removal of the local warehouse.
- Implemented consolidation of the Motorcycle network (from 68 to 7 points of sale) to improve brand presence and dealers viability.
- Application of new group CI (Motoplex)

2005 - The American College of Greece - Deree College

Dpt of Management and International Business, School of Business and Economics – *Adjunct Professor*

Courses currently taught: i) 'Maritime Operations & Ship Technology' ii)

'Introduction to Shipping'

Other courses previously taught: iii), 'Shipping Management and Operations' - capstone, iv) 'Shipping Finance', v) 'Transport Management'

Special Project:

- Member of the team for the development, validation and introduction of a new College degree in "Shipping Management" (2014)

2009- 2014 **Piaggio Hellas S.A.**

Sales Manager - Commercial Vehicles

Head of the Commercial Vehicles department (for Greece & SE Europe). Manager of the 3 and 4 wheel ranges. Direct communications with the Headquarters, budget preparation and accountability, network development and training, product price determination / positioning, design and implementation of commercial policy and marketing activities, fleet sales.

Achievements:

- Market share increase from 0,9% to 2,1% (2008/2012)
- Expansion of areas in charge to include the Eastern European markets (2010)

2005-2008 **Piaggio Hellas S.A.**

Area Sales Manager (2 wheels)

Brands handled: Piaggio, Gilera, Vespa, Moto Guzzi

Responsible among others for: dealer network development, sales management, dealer budget preparation, dealer consulting and development, planning and implementation of local activities to promote product mix and achieve targets set, market and competition analysis, management reporting.

Achievements:

- Area Sales Manager of the year (2007, 2008)
- 81% increase in sales (2008/2005) vs. company increase 50%
- 13% increase in market share (2008/2005) vs. company 5% decrease
- renewal of 25% of network within a year (2005)

2001-2004 Careers Office, University of Piraeus

Supervisor

Responsible for relations with business enterprises and the labour market, student career counselling, internship programs, preparation and coordination of Career Days. Member of numerous work teams focusing on education and labour market research. Preparation and submission of proposals for EU funded programs (EPEAEK, Leonardo Da Vinci, EQUAL etc), coordinator of funded programs.

Achievements:

- 300% increase in job positions offered to students
- 250% increase in student service usage

1999-2000 Horizontal Network of Careers Offices in Greece

Coordinator

Setup of the Horizontal Network of Greek Universities' Careers Offices and representation in international fora (AGCAS, FEDORA).

1997-1998 Maryville Maritime Inc., Piraeus

Sale & Purchase Department

Setup of the S&P department. Business negotiations, market monitoring / analysis and forecasting, strategic market reporting. Direct cooperation with the shipowner.

1993-1994 Marine Management Services, Piraeus

Accounting Department

Account monitoring and registrations, payroll, exchange rates monitoring.

OTHER ACTIVITIES

2000-2002 **E-2000 Business Consultants,** External Consultant

Consulting and preparation of proposals for EU funded programs

Teaching Experience

2005 - The American College of Greece (Deree College)

Professor of the courses: i) 'Shipping Management and Operations', ii) 'Maritime Operations & Ship technology', iii) 'Shipping Finance', iv) 'Introduction to Shipping', v) 'Transport Management'

- 2003 2004 Private preparation lessons for G.M.A.T. (Graduate Management Admissions Test) and T.O.E.F.L. (Test Of English as a Foreign Language)
 - resty and rest of English as a restell Eurgauge)
- 2003 2004 Organization and instruction: Career Counseling and Labor Market student preparation Seminars (University of Piraeus, Careers Office)
- 1999 2003 KARELLIS STUDIES, Instructor of the course

"Management of Maritime Companies"

2001 Maritime Pension Fund (N.A.T.): staff training on the preparation of proposals for submission - EU funded programs (University of Piraeus)

1999 – 2000 Instructor: Vocational Training Seminars on the Organization and Management of Careers' Offices (at the Institute of Training and Vocational Guidance – IEKEP).

Research and Publications

2005 "Effects of the Maritime sector activities in the Hellenic economy and measures towards higher competitiveness of Hellenic Shipping", University of Piraeus, Research Centre (team under Prof. K.Giziakis)

"Career Paths", Vocational Counseling and promotion to Labor Market Network (D.E.S.P.A.) under the EU initiative EQUAL. Participant members: KEEE, EBEA, University of Piraeus, Research Centre on Equality, Lambrakis Research Institute, VPRC, TEKMOR, various Vocational Training Centers (KEK) etc.

2001 "Research on Labor Market needs for University and T.E.I graduate specializations",Working Team for the Strategic and Land Planning of Higher Education in Greece,Ministry of Education.

1999 -2000 "Vocational Guide", Pedagogical Institute, Team member.

1999 "Guide for Post-Graduate Studies", Thessaloniki, Horizontal Network of Careers Offices of Greek Universities, (1999), Team member.

1999 A.Karlis & <u>N.Reizis</u>, (1999), "Thematic Guide for Post-Graduate Studies in the U.K.", Athens, Stamoulis.

ARTICLES PUBLISHED

- 1. "Changes in the motorcycles market". Newspaper interview, 4/5/2016, TA NEA, AutoNEA.
- 2. Giziakis, K., <u>Reizis, N.</u> & Aggistrioti, S. (2004). "New challenges for student counseling in the era of globalization" (in greek). Proceedings of ELESYP Conference on «Vocational guidance in an era of globalization and multiculturalism », December 4th-5th, Athens.
- 3. Giziakis, K., Bardi, E., Karlis, A. & <u>Reizis, N.</u> (2003). "Pathways to career and the work of career counsellors. The case of the University of Piraeus Careers' Office". Proceedings of the 3rd International Conference on "New Horizons in Industry and Education", 28-29 August, Santorini Island, pp.649-652.
- 4. "An analysis of pollution incidents due to ships". Proceedings of Human Environmental Life Protection Workshops, Masters and Mates Union of Greek Merchant Marine, 10-13 September 2002, Piraeus.
- 5. Giziakis, K., Pazarzis, M., <u>Reizis, N.</u> & Karlis, A. (2002). "Development prospects of Piaraeus in the field of Marine Insurance" (in greek). Review on Local Authority Decentralization and Regional Development (June issue), Panteion University, Athens.
- 6. Bardi, E., Giziakis, K., Karlis, A. & <u>Reizis, N.</u> (2001). "Graduate intentions and initial career paths. A call for tailor made career counseling and guidance". Proceedings of the 2nd International Conference "New Horizons in Industry and Education", 13-14 September, Milos Island.
- 7. Giziakis, K., Bardi, E., Karlis, A. & <u>Reizis, N</u>. (2000). "Gender: a factor of discrimination for professional opportunities? The case of University of Piraeus' graduates". Proceedings of National Congress, EL.E.SY.P., Athens.
- 8. "Strategic Planning in Tramp Shipping". Dissertation submitted for the completion of the MBA degree, 1995. Cardiff Business School, Wales, U.K.

9. "VLCC freight rates and prices post-1979". Dissertation, 1994. University of Piraeus.

CONFERENCES – FORA - SEMINARS

- 2019 "Sales in Action!", as a speaker presenting the topic "Network restructuring: Reintroducing brands". Conference by Boussias Communications. Athens, OTE Academy, July 11th
- 2018 "Commercial Vehicles Market and Product Features", Specialized seminars by Project Service. Pontedera, Italy, September 20-21
- 2018 "Digital Skills for Sales", E-Learning Course, Piaggio Global Training, April
- 2018 "Young Leaders Grow(ing) Greece", Business Week 2018, Deree The American College of Greece, Aghia Paraskevi, March 14th
- 2015 "Low Rates, Ominous Forecasts: why Choose a Career in Shipping?", Deree The American College of Greece, Aghia Paraskevi, November 3rd
- 2014 9th HO.RE.CA. 2014, (responsible for Piaggio Hellas' presence and stand in the exhibition), Metropolitan Expo, Athens, February 6-9
- 2013 "Shipping Finance Trends and Alternatives", 3rd Maritime Conference Maritime Economies, Athens, Evgenidou Foundation, December 12
- 2013 "You: Our Best Value", Piaggio Group International Dealer Convention, Grimaldi Forum, Monte Carlo, February 28th March 1st
- 2012 "Our Future Now", Piaggio Group International Dealer Convention, Grimaldi Forum, Monte Carlo, February 2-3
- 2011 *"Shipping at the crossroads: Current challenges under pressure"*, Deree The American College of Greece, Aghia Paraskevi, November 3rd
- 2011 "Diesel Piaggio: One Step Forward", Piaggio Group International Dealer Convention, Grimaldi Forum, Monte Carlo, January 26-27
- 2010 "Brand Passion: Our Way to the Future", Piaggio Group International Dealer Convention, Grimaldi Forum, Monte Carlo, January 28-29
- 2004 *Money Show 2004*, Hilton, Athens, December 11-12 (as representative of the University of Piraeus with presentation: «University of Piraeus graduates in the Labor Market»)
- 2004 HR Expo2004, DAIS Exhibition Centre, Maroussi, December 2-3
- 2004 EURESALON "Europe New prospects for labor", OAED –EURES, Fenix Hotel, Glyfada, October 7

2004 POSIDONIA 2004, (responsible for the University of Piraeus stand), OLP, Piraeus, June 7-11 2004 2º Forum on Employment and Entrepreneurship, Employment and Entrepreneurship Centre of Athens Municipality & Employment Service of Embassy of France, Technopolis, Athens, May 22nd -23rd. The 3rd Athens MBA Forum, Europartners, OLP, Piraeus, April 3rd. 2004 2004 Conference of the Training and Local Support of the Organization of Employment Network, Tools and techniques of personal development and promotion to employment, (with presentation: The European experience in the development and update of job profiles), Athens, February 5th-6th. 2003 Panteion University, Forum on best practice and experience exchange of Careers' Offices staff, (with presentation: Best practices in the co-operation of Careers' Offices with enterprises: Development and adjustment strategies), Athens, December 8th. 2003 Panteion University, 'Policies for employment: mixing economic with social policy', Athens, June 6th. 2003 TEI of Athens Careers' Office, Careers Offices - promotion to employment, Athens, May 15th. University of Piraeus Careers' Office - EURES OAED, Employment in Europe - The 2003 EURES network, Piraeus, March 27th (responsible for the organization). 2002 Human Capital Management Institute, Career development strategies, Athens, December 4th. 2002 Ministry of Education and Religious Affairs, ETraining on entrepreneurship, Athens, February 19th. The Athens MBA forum, Athens, January 19th 2002 2nd International Conference on New Horizons in Industry and Education, Milos, 2001 September 13th-14th (with presentation). 2000 Development Company (Municipality of Athens), «Employment and Entrepreneurship for the young», Athens, November 27th. 2000 Ministry of Labor and Social Security & EKEPIS «Vocational training policies for the unemployed», Athens, July 4th. 1999 Industrial Chamber of Piraeus, «The company of year 2000», (with presentation: New technology adoption in linking education with the labor market), Athens, December 15th.

Horizontal Network of Universities and TEI Careers' Offices & OAED, 2nd

Symposium «Linking higher education with employment », Athens, December 1st-4th.

1999

1999	Horizontal Network of Universities Careers' Offices, «Selection and recruitment methods in the greek labor market », Patra, October 7 th -8 th
1999	Higher Education Careers Services Unit (CSU). CSU presentation, Cardiff, Wales, September 10 th .
1999	Association of Graduate Career Advisory Services (AgCAS) Biennial Conference "Building Bridges", Glamorgan, Wales, September 6 th -9 th .
1999	FEDORA Summer University, «The new Millennium: A challenge for new competencies. The responsibility of counselors for the facilitation of equality and individuality in a European community», Stockholm, Sweden, August 12 th -16 th
1999	Horizontal Network of Universities Careers' Offices, «Postgraduate studies in Greece and abroad. Funding and Mobility program », Volos, May 26th-28th

INTERESTS

Board games (strategy), cinema, music, travel